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## Transmit Day

August's transmit day for first of the month billing is July 22nd.

## Download MACC's June Calendar

You'll find our recipe of the month (Blueberry Cake), Tips and Tricks, and TRIVIA!

[Click to download the June Calendar](#)

## MACC Announcements

**Maintenance Sunday – July 10th**  
From 10:00 a.m. to 3:00 p.m. (Central) on Sunday, July 10th, our technicians will conduct maintenance on our network. During this time, web-based services from MACC may be unavailable. This affects MSaaS and all MACC websites (Web Reporting, TMS, FTP, etc.) as well as online access to customer statements. Going forward, MACC will be scheduling network maintenance during the same time frame on the second Sunday of each month.

## Industry Calendar

MACC will be attending the following telecom industry events

- **PTA (PA) Annual Convention**
- **CTA (CO) Summer Conference**
- **NTCA Summer Symposium**

## CREATIVE RELATIONS NEWS

# YOUR PEERS ARE SIGNING-UP! JOIN THEM AND THE MACC TEAM FOR MBTC 2022

by Joelle Kesling, Director of Client Services

**Session One is September 7th – 9th &  
Session Two is September 12th – 14th**

Registration for MBTC 2022 has only been open a few weeks, and we are happy to see almost 100 of you have registered! It seems as though everyone is experiencing cabin fever from being unable to attend conferences, and we are so excited to see you in a couple short months.

If you are on the fence about whether or not to attend MBTC 2022, I would like to share some of the reasons why we (the MACC Team) believe continuing education is so important. Where else will you get to hear about – and actually see and use – the newest and latest functionality in our products? Where else can you get tips and tricks that help you make all your daily tasks a little bit easier? Where else can you talk one-on-one with a MACC associate, while sitting in front of the software, to ask any question you might have? And – of course – where else can you let loose after a couple long days of learning, with peers who have been doing the same?

Continuing education is one of my main focuses right now. I once had a conversation with a customer who was frustrated about what he thought the software couldn't do – and it turns out the functionality he was looking for had been available in the software for over two years (that's four new releases). The thought of any of you being frustrated or upset with software functionality you don't know exists is exactly WHY I am making it my mission to see all of you in some type of continuing education class over the next year.

The MACC Team is doing great things with our software. We are making enhancements because you have told us what you need to make your jobs and your daily work easier and more efficient. We hope to see you at MBTC 2022 so you are able to take the opportunity to learn about all the new development work we've done for you!

See you soon!



# PRODUCT SPOTLIGHT CUSTOMER MASTER IS READY TO ASSIST IN THE BROADBAND DATA COLLECTION FILING

by Sue Klich, Associate Product Owner

MACC has prepared for and is ready to help with the new FCC requirements for Broadband reporting effective for the June 30, 2022 filing round. All facilities-based providers of fixed and mobile broadband internet access services must submit a biannual [Broadband Data Collection](#) (BDC) filing.

To assist in meeting this new reporting requirement, MACC has updated Maintenance tables, Service Order screens, and Reports within Customer Master to set up, assign, and review BDC information for the FCC BDC report. Users will find the BDC functionalities in Customer Master are familiar as they are similar to those for 477 reporting, except now with BDC data. Fields for BDC Location ID, Technology Types, and Bus/Res Categories were added for assignment to addresses along with BDC Technologies and Down/Up Stream Speeds to services (USPs). A new FCC BDC report creation process is available to create the required reports and file(s) to submit to the FCC.

Missing Data BDC reports will identify where BDC data is missing before creating the report. Mass Tools were also updated to assist customers with inserting or updating BDC data in the software prior to creating the report.

**Learn more about the BDC related enhancements**

Details on all the FCC BDC reporting updates in Customer Master can be reviewed at the following link on MACC’s Client Central.

- [BDC related enhancements in Customer Master](#)

You must [log-in to Client Central](#) first to view the information.

Our Software Support Team has also created a helpful video tutorial.

- [BDC MACC Minute Tutorial](#)

If you have questions on the use of this new Customer Master functionality, please reach out to your Software Support Representative.



## BILLING NEWS

# POSTAGE RATES WILL CHANGE THIS MONTH

by Steve Wolff, Billing Operations Manager

The U.S. Postal Service is changing its postage rates later this month. Beginning July 10th, 2022, the following rates will take effect.

Weight Not Over (oz)	Automation			Full
	5-digit	AADC	Mixed AADC	Letters
1	\$0.455	\$0.491	\$0.515	\$0.60
2	\$0.455	\$0.491	\$0.515	\$0.84

The majority of statements mailed from MACC fall into the automated one or two ounce categories. For questions regarding the new postage rates, please send an e-mail to [swolff@maccnet.com](mailto:swolff@maccnet.com).

**MACC features can reduce your postage expense**

If you’re looking for ways to reduce your company’s postage expense, MACC offers two alternatives to mailed statements. First, we have eBill which provides your customers with complete online access to their account. Statements can be sent to enrolled customers via e-mail to reduce the number of mailed statements, and payments can be made using several electronic options. If your company already has eBill, make sure you’re promoting the service’s use. The benefits of eBill are only limited by the number of customers using it. Your MACC Client Relations Manager or Account Manager can answer any eBill related questions.

A second option, which is included at no extra charge within Customer Master, is the ability to e-mail statements to customers directly from the program. This feature only requires a customer’s e-mail address and permission to send statements via e-mail. For assistance utilizing the bill via e-mail feature, contact your MACC Software Support Representative.

## SOFTWARE UPDATE

# CAPITAL CREDIT ALLOCATIONS CAN NOW APPEAR ON BILLS

by Sue Klich, Associate Product Owner



Cost efficiency is on everyone's mind. To help companies save money and time, the Capital Credit Allocation Notice can now be printed on Capital Credit Members' bills as a Personal Bill Message. This enhancement eliminates the cost of separate Capital Credit Allocation mailings to active customers who are already receiving a monthly bill.

Inactive accounts will still be included in the print process of Allocation notices. The Print Allocation screen was expanded in Customer Master to set up Personal Bill Messages for allocations. When allocations are processed for multiple networks, a new option is available to combine all network allocations but display them separately on notices/bills. In addition, Capital Credit reports were updated to show when allocations were a personal bill message or notice.

Details on Capital Credit Allocations on bills can be reviewed at the following link on MACC's Client Central.

- [Capital Credit allocations on bills](#)

You must [log-in to Client Central](#) first to view the information.

If you have questions on the use of this new Capital Credit functionality, please reach out to your Software Support Representative.

## TECHNICAL INFORMATION

# USING SQL SERVER 2012? ACTION ON YOUR PART IS NEEDED

by MACC's Technical Support Team

If your company is using SQL Server 2012, please know Microsoft will end extended support for this version of SQL Server on July 12, 2022, and it will be considered to have fully reached End-of-Life (EoL). With Microsoft no longer supporting this version, MACC will also be removing support in future releases of our products. We are committed to continue support for SQL Server 2012 through the end of the year. Beginning with the 23.1 release, Customer Master will no longer be compatible with SQL Server 2012.

To continue to receive updates to MACC's products in 2023, you must upgrade your SQL Server to a Microsoft supported version.

Our Technical Support Team is available to help you through the upgrade. If you have any questions, or you are ready to get started, please contact the Technical Support Team at 402-533-5300 or via email at [MACCTechs@maccnet.com](mailto:MACCTechs@maccnet.com).

## WHAT'S NEW ON MACC'S WEBSITE?

# eMACC PRODUCT DOCUMENTATION

During June, our eMACC Team launched enhancements to our Web Reporting and Web Self-Care services. [Log-in to MACC's Client Central](#) and then check out the links below for complete details and benefits of these latest enhancements.

- [Web Reporting Enhancement Summary](#)
- [Web Self-Care Enhancement Summary](#)

