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Transmit Day

November's transmit day for first of the month billing is October 24th.

Download MACC's Octobers Calendar

You'll find our recipe of the month (Butternut Squash Soup), Tips and Tricks, and TRIVIA!

[Click to download the October Calendar](#)

Industry Calendar

MACC will be attending the following telecom industry events

- **WSTA Fall Conference and Exhibit**
- **WISPALOOZA**
- **Communications Coalition Conference**
- **MTA (MN) Fall Conference**
- **OTA Connections Telcom Conference**
- **MATSS**
- **KTA?TNBA Fall Meeting and Showcase**
- **Calix ConneXions**
- **CVTMA Fall Conference**
- **NTA ProMarks**
- **ATA (AK) Associate Member Showcase**

PRESIDENT'S MESSAGE

A NEW CHAPTER IN MACC'S HISTORY

by Craig Aman, President and CEO

Since 1975, MACC has been a proud provider of billing services to the telecommunications industry. As we have grown, we have witnessed many changes to our industry, and it has been our goal to navigate these changes while continuing to provide quality products and services.

Last week marked a new chapter in MACC's history. I am excited to announce Harris (harriscomputer.com) has acquired MACC. Harris focuses exclusively on software companies, using industry best-practices for their businesses' continued growth and success.

The MACC products, services, and people you have relied on for years will continue to serve you and your company. Your Support team (Accounting Master and Customer Master Software Support and Client Solutions Support Managers) remain unchanged, and MACC's senior leadership team will stay in place as it is today. This change aligns seamlessly with MACC's existing strategic plan for product evolution and customer growth. Besides the continuous improvements we're always making to our products, we'll be here for you in the future as we have in the past.

Harris has a background in utilities, local government, education, and health care with each company continuing to run independently as they did prior to the acquisition, but with the benefit of leveraging available resources across the Harris organization. When considering companies such as MACC, the Harris philosophy is to purchase quality companies and hold them forever.

It was important to the former MACC shareholders the new owners share the same values and philosophy MACC was built upon, and we found that with Harris. We are proud of the MACC associates, products, and services; and are extremely optimistic for MACC's future with Harris.

Please don't hesitate to contact me with any questions. I can be reached at 402-426-6222 or caman@maccnet.com.



PRODUCT SPOTLIGHT

THERE IS MUCH TO LOOK FORWARD TO IN VERSION 22.2 OF MACC'S PRODUCTS

by MACC's Product Development Team

MACC's Product Development Team has been hard at work over the summer to add exciting enhancements to our solutions for our fall 22.2 release. While we'll provide complete information next month, we wanted to pass along a few of the highlights your company can look forward to using to boost efficiency and customer satisfaction.

Payment partners

MACC now has two options to meet your electronic payment needs. The Paymentus Corporation joins CDS Global, Inc. in partnering with MACC to deliver a full-suite of secure and PCI compliant payment processing options to your company. Contact your Client Solutions Manager to learn more about these MACC partners and how their services can streamline the delivery of customer payments to your company.



Commissions

Companies using commissions will see a significant set of improvements in this module in version 22.2. The entire commissions process in Customer Master from start to finish has been redeveloped to provide greater flexibility and usability. If your team uses commissions, we can't wait for you to see the improvements.

Mobile app

The power of MACC's Web Self-Care system will soon be available in a mobile app! Coming soon to the Google Play and Apple Stores, the app can be customized to follow your company's brand and engage with your customers. Features in the app will include the ability to make payments, view 25 months of statements, request upgrades of services, report trouble, and more. The app will be available later in the fall so look for more information in future editions of MACC's eMessage.

These new offerings and enhancement are just a sampling of what will be included in the 22.2 release. We'll make more information available in the version's Update Letters, training opportunities, and future communications from MACC. If you have any questions on the 22.2 release, please do not hesitate to reach out to your MACC Representative.

SOFTWARE UPDATE

WE'RE READY TO HELP YOU WITH TAX FORM PROCESSING

by the Accounting Master Software Support Team

With another tax season quickly approaching, the Accounting Master Software Support Team is preparing to support your tax processing needs. A form on MACC's Client Central is now available to notify us of your 2022 tax form processing plans. **Whether you need anything from us or not, we would still like to hear from you,** just to ensure we have the means available to promptly assist you with your tax form processing needs. Use this link to access the form: [Tax Form Processing Options](#)



Available Tax Processing Options

The options below are available thanks to the integration with Aatrix and Accounting Master. This integration provides three processing options for your W-2s, W-3s, and 1099s.

- **Complete Service (*Best Option*)** – The Complete Service allows you to easily print, mail, and file your forms using Aatrix. You simply submit your data through the step-by-step wizard within Accounting Master. Once complete, Aatrix takes care of the rest. The postage is even included in the price!
- **Self-printing and filing** – This is the same process as the Complete Service, but you control the printing and mailing in your office. If printing and filing your own forms, the tax form ordering deadline is November 1st, 2022.
- **MACC Complete Service** – If you'd prefer, you can sign up for the MACC Complete Service, where we'll submit your information to Aatrix on your behalf, through your Accounting Master database.

Don't forget to use the Year-End Suite!

Use the Year-End Suite as a one-stop location for year-end processing functions. The Suite contains the maintenance screens and processes needed to prepare Accounting Master for the upcoming year. Screens such as the Fiscal Year Setup, Labor Year, and others allow for efficient management of year-end processes for each company in your database.

When these independent processes are accessed from the Year-End Suite, you can also create comments for your company-specific process notes. Additionally, a Year-End Checklist is available to help keep you organized.

We're here to help

If you have any questions about this information, please give us a call. To help you with your year-end tax processing needs, we will offer the following hours in December and January:

December: Monday-Friday – 7:00 a.m. – 5:00 p.m. (Central)

January: Monday-Thursday – 7:00 a.m. – 6:00 p.m. and Friday – 7:00 a.m. – 5:30 p.m. (Central)

We can be reached at 402-533-5335 or MACCaccountingreps@maccnet.com.

CLIENT RELATIONS

WE DIDN'T DISAPPEAR

by Joelle Kesling, Director of Client Services

We proved to all of you We Didn't Disappear when you saw us live and in person during 2022 MBTC! Thank you to all who ventured to Omaha to hang out with the MACC Team for a few days – we enjoyed getting to see you all!

Those in attendance got to take advantage of complimentary training, general sessions, and additional paid training classes. We know not all of you want to take the paid training, which is why we offer it separately from the day-and-a-half of complimentary training and general education sessions. Our goal is to make sure the content of our events reaches the greatest number of you, which is why we also try to have varied classes and varied levels of classes. We can reach novices through experts, front office staff to technicians to accounting to management – and everyone in between!

I would also like to thank those of you who filled out the MBTC survey. The information we receive back from you helps us frame future MACC events, so it's important for us to know what you liked, what you didn't, how we can better meet your needs with our events, and what we can do to ensure you are getting the continuing education you are hoping for when you attend. I would encourage everyone filling out the survey to include your name and contact information – we love using your positive feedback as testimonials to encourage your peers to attend our events; and if something wasn't exactly right, we want to be able to contact you to work through any issues.

If you can believe it, we're already working on the plans for 2023 MBTC so keep that feedback coming!

As a reminder, the general session and complimentary training presentations are available on MACC's Client Central. [Please follow this link to access them.](#) You will need your log-in information to view the .PDF files, so if you need assistance, contact your Software Support Rep and they will help get you logged in.

THANK YOU to you all – we appreciate your continued partnership! See you next year!



WHAT'S NEW ON MACC'S WEBSITE?

TAX FORM PROCESSING OPTIONS

During September, our Accounting Master Team updated the Tax Form Processing Options page. Please make sure to complete it so we're aware of your tax form processing plans.

- [2022 Tax Form Processing Options](#)

