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Transmit Day

December's transmit day for first of the month billing is November 22nd..

Download MACC's November Calendar

You'll find our recipe of the month (Stir-fry with Chicken and Noodles), Tips and Tricks, and TRIVIA!

[Click to download the November Calendar](#)

MACC Announcements

Maintenance Sunday – November 11th
From 10:00 a.m. to 3:00 p.m. (Central)
on Sunday, November 11, our technicians will conduct maintenance on our network. During this time, web-based services from MACC may be unavailable. This affects MSaaS and all MACC websites (Web Reporting, TMS, FTP, etc.) as well as online access to customer statements. Going forward, MACC will be scheduling network maintenance during the same time frame on the second Sunday of each month.

Industry Calendar

MACC will be attending the following telecom industry events

Please see [MACC Events](#) for details

MACC TRAINING DECEMBER POP-UP TRAINING

Just in time for the holidays, we got you a gift! Pop-Up training on December 12th and 14th to go over Year-End and Aatrix processing for Accounting Master users.

You can use [this link](#) to register.

We are offering these Pop-Up classes to give you a chance to go through everything you need for Year-End, to make it as easy as possible! Please join us!



BILLING NEWS IMPLEMENTATION OF ONE PAGE BILL

If you were able to attend my presentation during MBTC of the Custom Bill format and One Page bills, thank you for attending. We have seen good response from companies since MBTC that are wanting information on the impact of their company moving to One Page Bills. As I stressed during MBTC, there really is no downside in at the very least, looking into the implementation of One Page Bills for your company. If you are interested, please contact your Client Solutions Manager and then my team will run a test to provide you bill samples and we will also provide you information regarding the # of accounts within your company that would qualify for the One Page Bill. Once you have that information you will be able to decide whether you want MACC to implement One Page Bill processing for your company. I hope you will look into this option for your company by contacting your Client solutions Manager.

If you have any questions about the One Page Bill processing, please feel free to reach out to me by email gstewart@maccnet.com or phone 402-533-5311.

Thanks,

Billing Services Programming Manager – Greg Stewart

MACC NEWS

MACC HOLIDAY HOURS

It's already "that time of year"! MACC's holiday hours are below:

- Thursday, November 23...Closed for Thanksgiving
- Friday, November 24.....Closed for Thanksgiving
- Friday, December 22.....Closed for Christmas
- Monday, December 25.....Closed for Christmas

We hope everyone has a safe and happy Holiday Season!



HAVE A MINUTE?

LEARN SOMETHING NEW WITH A MACC MINUTE TUTORIAL

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