MACC eMessage

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Transmit Day

September's transmit day for first of the month billing is August 23rd.

MACC's Monthly Recipes

- Loaded Baked Potatoes with Smoked Chicken
- Red Velvet Cake Ice Cream Sandwiches

MACC Announcements

Maintenance Sunday – August 11th From 10:00 a.m. to 3:00 p.m. (Central) on Sunday, August 11th, our technicians will conduct maintenance on our network. During this time, web-based services from MACC may be unavailable. This affects MSaaS and all MACC websites (Web Reporting, TMS, FTP, etc.) as well as online access to customer statements. Going forward, MACC will be scheduling network maintenance during the same time frame on the second Sunday of each month.

Industry Calendar

MACC will be attending the following telecom industry events

Please see MACC Events for details

MACC NEWS

All-Group Meeting - MACC Team

By: Joelle Kesling | Sr. Director, Sales & Marketing

MACC will be closed Wednesday, September 18th & Thursday, September 19th.

The MACC team will be gathering offsite for an All-Group meeting, where we will be discussing products, services, efficiencies, support, and many more things to insure we are providing the level of service you have come to depend on to run your day-to-day operations.

If you have any questions, please contact me at jkesling@maccnet.com, or 402.533.0648.

Thank you!
Joelle

PRODUCT NEWS

Broadband Labels – How MACC will help!

All of you are aware of the impending October 10th deadline to have broadband labels available to your customers from your website. Reminder that once you are upgraded to Customer Master 24.1, you can create the labels within the program. We've created these instructions to help you generate your company's Broadband Labels, but if you need help, your Software Support Rep can provide assistance.

If MACC hosts your website, use our website hosting support page to request Broadband Label assistance.
Our partner, Business Builders, will contact you and provide a quote to add the labels to your website. Once you have approved the quote, Business Builders will add the labels to your site and make them live based on the timelines you establish.

If your company does not use MACC's hosting for your website, please contact your Client Solutions Manager for information on ways MACC can help.

We encourage you to take action soon to meet this regulatory requirement to ensure your company's labels are displayed on your website well in advance of the deadline.

PRODUCT NEWS
Have you heard of Aha!?

For those who have already signed up, here's the link: macc.ideas.aha.io

For those who can't wait to sign up, please e-mail: maccproddevl@maccnet.com to get registered to submit your ideas!

HAVE A MINUTE?
Learn something new with a MACC Minute Tutorial

Visit: maccclientcentral.com